



LOGISTICS

Challenges

- The continued growth in online sales coupled with a proliferation of new technology requires a Logistics workforce with more advanced skills to enable more efficient and accurate freight movement for higher volumes.
- Greater casualisation of the workforce, largely as a result of strong competition within the market hamper building the higher skill levels needed.
- Sourcing or developing Supply Chain Managers with strong business management skills who can support the workforce to adapt to increasingly automated supply chains.
- With the technological and system advances being implemented, digital skills combined with good language, literacy and numeracy (LLN) skills will be essential.

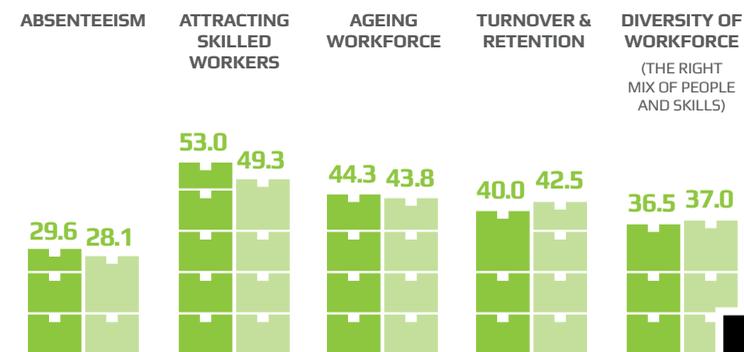
Opportunities

- The proliferation of technology is streamlining workflow and creating efficiencies. This eases demand for some skills, but will create new skill requirements that technology cannot fill such as creative and social skills. New career pathways are opening up, resulting in greater occupational diversity and opportunities to attract workers from other industries.
- Potential productivity gains from supporting the existing workforce to upskill are likely to be significant.
- Job mobility will increase, leading to benefits for individual workers and overall workforce flexibility.

LABOUR ISSUES

EMPLOYER-REPORTED LABOUR ISSUES AFFECTING BUSINESS, 2014 (%)

■ Road Transport, Logistics and Warehousing ■ All Transport



FACTS & FIGURES

24,000

new Storeperson roles projected by 2017.

2.1%

a year projected employment growth rate for Logistics and Warehousing from 2013-17.

55%

of the Logistics and Warehousing workforce holds no post-school qualification compared with 37% of workers across all industries.

2017

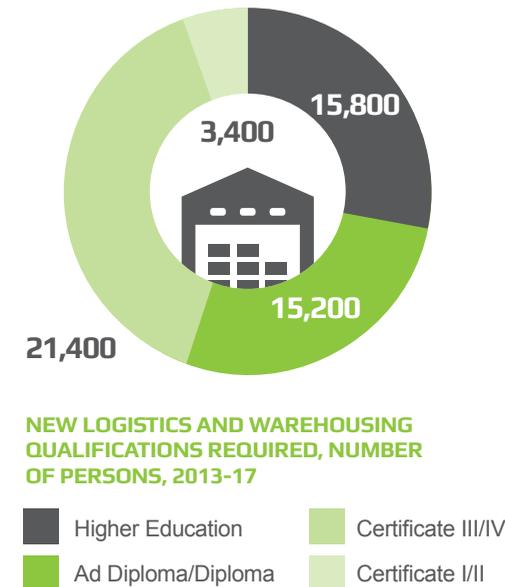
Logistics and Warehousing will be the largest Transport and Logistics sector.

19%
FEMALE

81%
MALE

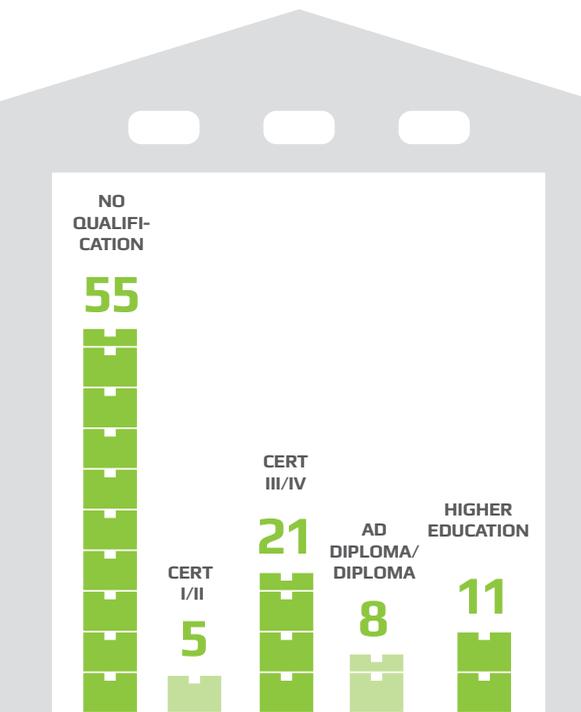
TRAINING NEEDS

The minimum training needs in the Logistics sector are estimated to be 55,800 new qualifications from 2013-17. Workers with Certificate III/IV are the greatest need. Almost 80% of all training is for three occupations: Storeperson, Clerk and Supply Chain Manager.



QUALIFICATIONS PROFILE

QUALIFICATION DISTRIBUTION OF EMPLOYMENT IN LOGISTICS AND WAREHOUSING (%)



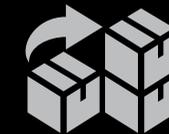
SKILLS IN DEMAND



LOGISTICS MANAGER/
SUPPLY CHAIN
MANAGER



CUSTOMS BROKER/
FREIGHT
FORWARDING
OPERATOR



STOREPERSON

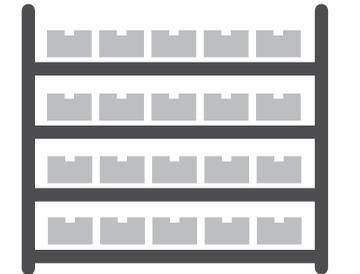


FORKLIFT OPERATOR,
INCL. REACH STACKER



TRANSPORT AND
LOGISTICS TRAINER/
ASSESSOR

INDUSTRY DEMOGRAPHICS



Sector size (workers)

2012
351,000
2017
391,000



Working 35 hours
or more per week

78%



Aged 45 years
and older

39%